



REPAIR FORM

About You

Name _____

Phone Number _____

Email Address _____

Shipping Address _____

How did you hear about us? _____

About Your Device

iPod iPhone Other Smart Phone

Model of iPod/Phone _____

Serial Number _____

Color _____

Format: PC Macintosh

* Please make sure you remove all items such as cases, headphones and cables. All we need is the device itself.

Problem Description

Please tell us what is wrong: _____

Have you seen any of these icons on your screen?



Has the unit been dropped or had liquid spilled in it?

Yes No

Are your files backed up to your computer?

Yes No

Would you like us to replace the battery while we have your device (*add \$19.99)?

Yes No

*The \$19.99 price is in effect when another repair is performed. Our free diagnostic is not considered a repair.

Are you interested in backup services for your device?

Yes No

Making your iPod or iPhone functional again is our primary goal. We are not responsible for lost data. We offer backup services starting at \$39. It is your responsibility to make sure your files are backed up on your computer. Full payment must be made prior to device being returned. We do not offer COD or payment plans. You will have 30 days to authorize or decline repairs. Units left any longer than 30 days are considered abandoned and will be automatically recycled at our discretion. If payment is not received within 30 days will deem the unit abandoned. We DO NOT charge for estimates. If the cost of repairs exceeds the value of the unit or is more than you wish to spend we can recycle the unit at no cost, or we can leave the iPod at Simutek for you to pick up at your convenience.. The iGods LLC

Signed: _____ Date: _____

Feel free to contact us any time at 520-205-2724 or email us at info@theigods.com